

Other Community Opioid Treatment Services

Pandora Clinic

922 Pandora Avenue

Open: Mon-Thu 9 am-5 pm

Phone: 250-294-6714

Cool Aid Health Centre

**For people already registered
with the clinic**

713 Johnson Street

Open: Mon & Tue 9 am-6 pm;
Wed & Thu 9 am-8 pm; Fri 9 am-
3 pm; Sat 10 am-2 pm

Phone: 250-385-1466

Victoria Youth Clinic

For people aged up to 24

533 Yates Street

Open: Mon-Thu 11 am-6pm; Fri
11 am-4 pm

Phone: 250-383-3552

Outreach Services Clinic

603 Gorge Road East

Open: Tue 1 pm-7 pm; Wed 9 am-
5 pm; Thu 10 am-3 pm

Phone: 250-480-1232



Rapid Access Addiction Clinic

1119 Pembroke Street

Open Monday, Wednesday,

Thursday and Friday

9:00 am to 12:00 pm

Phone: 250-519-3485



Society for Addictions and Mental Health

The Umbrella Society is a peer support organization with staff who have lived experience with substance use, recovery and treatment. Umbrella staff can help clients get to their appointments at the RAAC or the other community opioid treatment services.

Address: 901 Kings Road, Victoria

Phone or text: 250-380-0595

Web site: www.umbrellasociety.ca



**Rapid Access
Addiction
Clinic
(RAAC)
Victoria**

*Information for people
interested in
care and treatment
for problematic
opioid use*

viha.ca



What is the Rapid Access Addiction Clinic?

The Victoria **Rapid Access Addiction Clinic (RAAC)** supports people with problematic opioid use who are ready for treatment with Buprenorphine (Suboxone) or Methadone.

The RAAC accepts referrals from community providers, doctors, Island Health's Substance Use Intake and from the hospital.* Referred RAAC clients are offered booked appointments. Limited walk-in appointments are also available.

** People who are in the Emergency Department or hospital can get started on Buprenorphine in hospital and be referred to the RAAC or other community services when they leave hospital.*

What Services does the RAAC offer?

The RAAC offers:

- Assessment
- Buprenorphine (Suboxone) or Methadone starts and maintenance
- Treatment plan creation, done together with the client
- How to reduce harm to yourself and others
- Take Home Naloxone
- Referrals to social and peer support services
- Supportive transitions to community services and supports



When is the RAAC open and where is it located?

Hours:
Monday: 9:00 am to 12:00 noon
Wednesday: 9:00 am to 12:00 noon
Thursday: 9:00 am to 12:00 noon
Friday: 9:00 am to 12:00 noon

Address: 1119 Pembroke Street

Map:

